

About **Observer**



VegaBit is committed to providing superior IT services and support to ensure your business operates at full capacity. Network interruptions and downtime translates to loss of revenue and productivity. We aim to prevent disruptions caused by technology to keep your business running smoothly.

Our Services

- **Network Monitoring & Management**
Observer performs deep network monitoring using several protocols giving us a deeper look into internal office traffic.
- **Device Monitoring & Maintenance**
Observer monitors customer devices ranging from Windows to Mac, networking hardware, as well as websites, DNS records, and email servers. Whether its software or hardware updates, vides routine maintenance across your entire business.
- **Help Desk & Remote Access**
Observer has best-in-class remote access, providing quick and reliable support to address day-to-day IT-related interruptions.
- **Patch Management**
Observer's state-of-the-art patching engine allows us to update operating systems as well third-party software, so you can rest easy knowing your systems are always up-to-date.
- **Layered Security Approach**
Observer tackles our client's security from various angles - we deploy and manage antivirus on the endpoints, monitor router firewall configuration for changes, manage and track backup jobs, and monitor traffic flow.
- **IT Consulting**
Observer provides IT expertise to help evaluate the health of your business and deliver a robust IT and security plan that will scale as your business grows.